

# PRIVACY NOTICE

Effective Date: [30th Oct 2024] Expected

Last Updated: [30th Oct 2024] Expected

At Helm, we are committed to protecting your privacy. This Privacy Notice explains how we collect, use, share, and protect your personal information when you use our mobile application (the "App"). By using the App, you agree to the practices described in this notice.

## 1. Information We Collect

We collect the following types of information:

### A. Information You Provide

- Account Information: When we create an account, we manage information like name, email address, username, password, cell phone number, and any other field required for registration.
- Profile Information: You may choose to provide additional information such as a profile picture, or background information.
- Communications: When you contact our support team or interact with us through feedback forms, we collect your message and contact details.

### B. Information We Automatically Collect

- Device Information: We collect information about the device you use to access the App, including the device model, operating system, and unique device identifiers.
- Usage Information: We collect data about how you use the App, including the pages you view, features you use, and time spent on the App.
- Location Information: With your consent, we may collect your device's location data.

## 2. How We Use Your Information

We use your information for the following purposes:

- To Provide the App: To operate, maintain, and improve the App.
- To Personalize Your Experience: To tailor content and features to your interests and preferences.
- To Communicate with You: To send you important updates, respond to your inquiries, and provide customer support.
- To Improve Our Services: To analyze usage patterns and feedback to improve the functionality of the App.
- For Legal Compliance: To comply with legal obligations and protect our rights or the rights of others.

## 3. Sharing Your Information

We do not sell or rent your personal information. However, we may share your information in the following situations:

- Service Providers: We may share information with trusted third-party service providers who assist us in operating the App, such as cloud hosting or analytics providers.
- Legal Requirements: We may disclose your information when required by law or in response to valid legal processes.
- Business Transfers: In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of the transaction.

## 4. Data Security

We implement appropriate technical and organizational measures to protect your personal information against unauthorized access, loss, or misuse. However, please note that no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

## 5. Your Rights and Choices

You have the following rights regarding your personal information:

- Access and Correction: You can review and update your account information through the App.
- Deletion: You may request the deletion of your personal information by contacting us, though we may retain certain data for legal or legitimate business purposes.
- Opt-Out of Marketing: You can opt-out of receiving marketing emails or notifications by adjusting your preferences in the App settings.

## **6. Children's Privacy**

Our App is not directed to children under the age of [Insert Age, typically 13 or 16], and we do not knowingly collect personal information from children. If we discover that we have inadvertently collected such information, we will promptly delete it.

## **7. International Data Transfers**

If you are accessing the App from outside [Insert Country], your personal information may be transferred to and processed in other countries. By using the App, you consent to the transfer of your information to countries with different privacy protections than your home country.

## **8. Changes to This Privacy Notice**

We may update this Privacy Notice from time to time. If we make material changes, we will notify you via the App or by email. Your continued use of the App after the changes take effect constitutes your acceptance of the revised notice.

## **9. Contact Us**

If you have questions or need assistance, please contact Program Headquarters at P: (800) 849-4235 or Email to [info@mystellantisrewards.com](mailto:info@mystellantisrewards.com)

# **TERMS OF USE**

Effective Date: [Insert Date]

## **1. Acceptance of Terms**

By downloading, installing, or using the [My Rewards- Stellantis] mobile application (My Rewards- Stellantis"), you agree to comply with and be bound by these Terms of Use ("Terms"). If you do not agree with these Terms, you must not use the App.

## **2. Eligibility**

You must be at least 18 years old to use the App. By using the App, you confirm that you meet this age requirement and that you agree to abide by these Terms.

## **3. License to Use the App**

Subject to these Terms, we grant you a limited, non-exclusive, non-transferable, and revocable license to download, install, and use the App for personal, non-commercial use only.

## **4. User Account**

To access certain features of the App, we have created an account based on your Dealer Personnel profile. You are responsible for maintaining the confidentiality of your account information and for all activities that occur under your account.

## **5. Privacy**

Your privacy is important to us. Please review our [Privacy Policy] to understand how we collect, use, and disclose your personal information when you use the App.

## **6. Prohibited Activities**

- When using the App, you agree not to:
  - Violate any local, state, national, or international law.
  - Use the App for any illegal or unauthorized purpose.
  - Distribute viruses, spam, or other harmful or disruptive code.
  - Harass, threaten, or harm others.
  - Interfere with the operation of the App or servers.

## **7. Intellectual Property**

All content available on the App, including but not limited to text, graphics, logos, icons, and images, is our intellectual property or that of our licensors. You may not reproduce, distribute, or create derivative works from this content without our express written consent.

## **8. Termination**

We reserve the right to suspend or terminate your access to the App at any time, without notice, for conduct that violates these Terms or is otherwise harmful to other users or the App.

## **9. Disclaimers**

The App is provided on an "as is" and "as available" basis without warranties of any kind, either express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, and non-infringement.

## **10. Limitation of Liability**

To the maximum extent permitted by law, we shall not be liable for any indirect, incidental, special, or consequential damages arising out of or related to your use of the App, even if we have been advised of the possibility of such damages.

## **11. Changes to the Terms**

We reserve the right to modify these Terms at any time. Any changes will be effective immediately upon posting the revised Terms within the App. Your continued use of the App following the posting of changes will constitute your acceptance of such changes.

## **12. Governing Law**

These Terms are governed by and construed in accordance with the laws of [Insert Jurisdiction], without regard to its conflict of law principles.

## **13. Contact Us**

**If you have questions or need assistance, please contact Program Headquarters at P: (800) 849-4235 or Email to [info@mystellantisrewards.com](mailto:info@mystellantisrewards.com)**